



SUPPORTPRO™

A DURAVANT SERVICE

SERVICE AND SUPPORT

Your Key Technology sorters, shakers and processing systems are major investments that demand safeguarding.

Through technical support, parts and upgrades, training, remote sorter monitoring and diagnostics, service plans and more, our SupportPro Parts & Service team helps you protect your processes and maximize the revenue they generate – wherever you are in the world.

Technical Support

Strategically positioned around the world, Key's highly trained SupportPro Service Technicians are near you for FAST, effective response.

- Phone-in service desks available globally for emergency assistance 24/7
- Reduced downtime / maximum productivity
- Service contracts tailored to your plant's requirements

Training

Training courses for operators and technicians are designed to ensure your investment continues to perform year after year.

- Available for automated inspection systems, conveying systems, and more
- Classroom and hands-on instruction for installation, setup, controls, software, safety, welding, troubleshooting and more
- Classes can be scheduled on-site at your plant
- Classes can also be scheduled at Key Technology in Walla Walla or European facilities at no charge



Upgrades

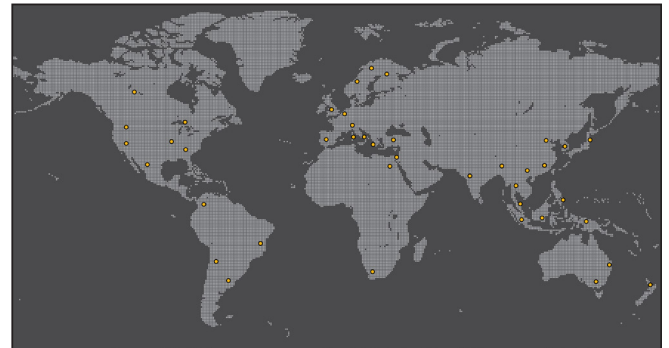
Always at work on process enhancement, we've made it convenient to extend the life of your equipment with modular, state-of-the-art upgrades.

- New future-ready upgrades for existing automated sorters and ADR units
- Smart Shaker® enhancements including easy, customer-installed StrongArm™ arm springs and self-diagnosing Integrated Tuning Systems

Parts

Our parts professionals keep you supplied with the correct replacement parts, spares, refurbished components, repair/exchange parts, and much more.

- Fast service and delivery for minimal downtime
- Easy contact guide and spare part ordering worldwide



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SupportPro is your global service partner for packaging, food processing and material handling equipment.